

## ESSENTIAL REFERENCE PAPER 'A'

### IMPLICATIONS/CONSULTATIONS:

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| Contribution to the Council's Corporate Priorities/ Objectives<br><i>(delete as appropriate):</i> | <b><i>People (East Herts Council)</i></b><br>This priority focuses on enhancing the quality of life, health and wellbeing, particularly for those who are vulnerable, and delivering strong services<br><br><b><i>An Excellent Council - Putting customers first (Stevenage Borough Council)</i></b><br>Simplify the customer experience - The council strives to deliver excellent services to residents, businesses and visitors in the town. We aim to put our customers first. |
| Consultation:   | <i>None.</i>   |
| Legal:  | <i>None.</i>   |
| Financial:  | <i>It is anticipated that any costs arising from this will be met from existing Stevenage budgets.</i>   |
| Human Resource:   | <i>None.</i>   |
| Risk Management:  | <i>None.</i>   |